The Honorable Marsha J. Pechman

## IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF WASHINGTON AT SEATTLE

Dr. MARTHILDE BRZYCKI,

CASE NO.: 2:18-cv-01582-MJP

Plaintiff,

STATEMENT OF FACTS

VS.

UNIVERSITY OF WASHINGTON,

Defendants.

## I. JURISDICTION

Jurisdiction is vested in this Court by virtue of 28 U.S.C. § 1331 and § 1332. This Court has supplemental jurisdiction over Plaintiff's state law claims pursuant to 28 U.S.C. § 1367.

## II. CLAIMS AND DEFENSES

At trial, the Plaintiff will pursue the following claims against Defendants Harborview Medical Center ("Harborview") and the University of Washington ("the University"):

- 1. Discrimination on the basis of race and national origin in violation of the Washington Law Against Discrimination ("WLAD") and Title VII of the Civil Rights Act of 1964 ("Title VII")
  - 2. Retaliation for engaging in protected activity in violation of the WLAD and Title

VII; and

3. Failure to accommodate Plaintiff's disability in violation of the WLAD.

III. FACTS

1. Defendant Harborview Medical Center (HMC) is a hospital in Seattle owned by

King County and managed under contract by Defendant the University of Washington (UWMC).

2. The Stroke Clinic at Harborview cares for patients with cerebrovascular disease

who have suffered a stroke or transient ischemic attack or who are at risk for stroke or transient

ischemic attack.

3. Dr. Marthilde Brzycki is Black and a native of Haiti.

4. Brzycki moved to the U.S. when she was eleven years old and continues to speak

with a Haitian accent.

5. Brzycki started her employment at Harborview Medical Center as a Bachelor's

degree Registered Nurse in in the Post-Anesthesia Care Unit (PACU) in October 2011. (See

audit paperwork <u>filled out by Tricia Roland stroke program manager</u>, on 12/06/16 - Not by hiring

manager Vicki Johnson or PACU manager Barb Dewitt/Patricia Colescott. This file documented

Brzycki's hired date was on 9/14/2011 and her PACU RN/nursing role orientation list included).

UWMB00 7631. See UWMC7691 HMC Kathy Ivers hiring letter dated September 15, 2011.

6. <u>November 10, 2014</u>: Brzycki, after receiving her master's degree and her ARNP

license, Brzycki began working as a full-time hourly Registered Nurse 2 at the University of

Washington Comprehensive Stroke Center at Harborview - While Brzycki waited for the

completion of the ARNP credentialing process. See UWMB7639.

7. <u>January 2015</u>: Brzycki became a full-time Stroke Health Care Specialist ("HCS")

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after Harborview Medical Center approved her ARNP privileges. (UWMB007633 and see also

UWMB007632). Updated by nurse recruiter Kathy Ivers in 2011. See UWMB007634 - 48

which include responses from Kelly Paananen (director of the HCS at Harborview), and Vicki

Johnson.

8. Stroke Clinic operations are overseen by the Stroke Program Director and the

Stroke Program Manager. The Stroke Program Manager oversees a small team that includes the

Stroke Program Coordinator, the Stroke Resource Nurses, and the Stroke Health Care Specialist.

As Stroke Health Care Specialist (HSC), Brzycki reported to the Stroke Center

Program Manager. The Stroke Program Manager reported to Assistant Administrator Kathleen

(Kathy) Hare. Kelly Paananen is director for all the HCS hired at Harborview Medical Center.

10. The first Stroke Center Program Manager for Brzycki was the Healthcare

Specialist Nurse Practitioner Vicki Johnson – from November 2014 to the end of December

2015.

Brzycki's duties as Health Care Specialist included seeing stroke patients

discharged from the hospital after a for medical management, to review and order lab, review

and order diagnostics, to provide counseling, for care coordination, stroke education, and

monitoring for secondary stroke prevention. Her duties also included helping all the stroke

neurologists (Drs. David Tirshwell, Kyra Becker, Claire Creutzfeldt, Jonathan Weinstein,

Rizwan Kalani, and the neurology fellows such as Dr. Freeburg, Joseph Nicholas), with

whatever they needed. Brzycki was also collaborating with the other stroke clinic neurologists

(Arielle Davis, Dr. Sandeep Khot, Dr. Will Longstreth, Dr. Hu, and Dr. Sarah Schepp) – When

they had stroke patients scheduled with Brzycki, when their patients called in with questions, or

when Brzycki presented their patients in stroke conference for review and recommendations.

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Brzycki was helping the neurologists with their work (Exhibit 17, Kathy Hare testimony page

119, line 6-25).

12. Brzycki was also serving as a resource for inpatient staff and coordinating daily

essential patient needs in collaboration with the program coordinator (First Debra Shelton then

Alexis Drum), the 2 assigned Stroke Center Resource Nurses (First Dawn Drury and Tammy

Sueyen, followed by Tammie English and Ryan Huffman). Brzycki was serving as a resource

for the 5 stroke clinic nurses who were helping the stroke center resource nurses with the nursing

triage calls and "EPIC system in-baskets". (Exhibit 111, MB 002360, MB002361).

13. Brzycki and her predecessors were initially assigned one day of clinic on

Tuesdays, to see 3-4 patients, two to three weeks after their hospital discharge. All other stroke

patients discharged from the hospital were placed on a "wait list". These post-stroke patients

were later seen by a neurologist 2-3 months after the patients were discharged from the hospital.

Per policy, all UWMC including HMC stroke center outpatient clinic physicians or practitioners

are allowed '3 days' to document their clinic visit notes (UWMB003090).

14. Patients with stroke or other neurological disorders seen in the stroke clinic by the

HCS/ARNP and the neurologist/physicians were scheduled by the UWMC/HMC call center, the

hospital at discharge, and by the stroke clinic PCC/scheduler, Tracy Ezell. (See UWMB003009).

15. <u>In August 2015</u>, Brzycki complained to Vicki Johnson and then Johnson's

manager, Assistant Administrator for Patient Care Services Kathleen (Kathy) Hare, about

Johnson and perceived challenges in Stroke Center. Kathy Hare assigned Human Resources

Consultant Nola Balch to investigate Brzycki's complaint. Although Balch's investigation

identified issues with Johnson's management and communications skills, Balch concluded that

Johnson had not created a hostile work environment.

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16. <u>In August 2015</u>, Brzycki also complained to the University of Washington's

UCIRO about Vicki Johnson discriminating against staff of color who worked in the stroke

center and stroke clinic (Brzycki, Tracy Ezell stroke clinic PCC, Margaret Kamande MSN and

stroke center QI specialist, and Gloria Flores stroke center coordinator). Brzycki then discontinue

her UCIRO complaint and left it to Harborview HR to follow up on her complaints.

On August 25, 2015: Kelly Paananen wrote to Kathy Hare and spoke to Ms.

Brzycki regarding her duties in the stroke Center. Kelly Paananen told Ms. Brzycki "not to

perform clerical duties or RN duties (such as answering the phones, in- baskets, or nursing

triage)". She further stated that "these duties are not for physicians or Healthcare Specialists".

Paananen stated to Kathy Hare in an email, that "I would like her to stop doing those tasks that

are not HCS tasks; and if there is a shortage of staff, we need to look at getting the correct staff

in". (See Paananen's deposition page 33, line 6-9. Page 64 line 20-25, page 65: line 1-16;

Also see UWMB002950, UWMB002951, and Exhibit 116).

18. In or around November 2015, Kathy Hare engaged Abeba "Abby" Tesfamarian,

Director of Procedure Operations, to assess the Stroke Center. Tesfamarian interviewed stroke

staff and providers and issued written findings.

17.

19. In her deposition in November 2019, "Abby" testified that she was not aware of,

or told by Kathy Hare or Nola Balch about any discrimination complaints that Brzycki filed with

the UCIRO in August 2015 regarding Vicki Johnson and Dawn Drury. Abby Tesfamarian

testified that "a pending investigation could've made a difference in her assessment of the issues

in the stroke center'. Abby further stated that "we're supposed to create an environment where

someone feels free to complain without any retaliation" (page 48, 49, and page 50 page line 15 –

25).

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20. In November 2015. Documented in Abby's testimony was that Vicki Johnson

worked remotely, and Dawn Drury was working remotely daily for almost 2 hours before

arriving to work. Dawn Drury "was clocked in daily and working on the train on her way to

work". She did not receive any disciplinary action against her. The neurologist and other

physicians worked remotely in 2016. EPIC notes/documentations system were being done

remotely with instructions provided by UWMC/HMC. EPIC Notes could be accessed via

phone/computer remotely per UWMC/HMC instructions to its staff in 2016. Updates were sent

to help pre-chart on May 11, 2017 from <u>euritems@UW.edu</u> that devices could be registered via

"Haiku and Canto". (See also UWMB003044).

21. November 2 - 9th, 2015: Per document UWMB 003071, Vicki Johnson (stroke

program manager) stated that Brzycki's notes were not detailed or long enough for UWMC

compliance billing and that the ARNP should see more patients. (line 7). Abby also wrote "Vicki

feels that Brzycki's notes/documentation was not enough", because "a detailed documentation is

required for billing". (UWMB 003072, line 5. UWMB 003071 line 7).

22. In November 2015, during Abby's assessment, Brzycki had already requested a

third day of clinic to see patients "from the long wait list", and was "already" working in the

stroke clinic 3 days a week. Patients were scheduled by the hospital on "Tuesday's 4 spots,

Thursday 4 spots, and Friday 4-5 spots. The clinic had a lot of no shows". See UWMB 003051

last paragraph of email to Kathy Hare in October 2015, and UWMB 003071 (line 3 in the bottom

of the letter 'Meeting with Mattie November 9, 2015').

23. Vicki Johnson did state on November 2, 2015 that she did not like Brzycki having

stroke clinic 3 days a week (UWMB 003071, line 11).

24. All of the stroke center Healthcare Specialist from 2015 with Brzycki to current

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with Kelsey Henson, are required to see patients scheduled by the hospital, the call center, and

Tracy Ezell PCC, on Tuesdays, Thursdays, and Fridays in stroke clinic.

25. <u>In December 2015</u>: Vicki Johnson went on leave and never returned to work.

26. Between January 2016 and August 12, 2016, Brzycki asked Kathy Hare for a

performance review, feedback, a job description or clarification of her role and duties. Brzycki

sent these requests via emails and attached duties that Brzycki had written for Kathy Hare to

review, and workflow to show how she was spending her time.

27. January 2016: After Vicki Johnson left, Miryah Hibbard served as an Interim

Stroke Program Manager, while Harborview sought a full-time replacement.

28. Kathy Hare stated in her testimony that "she shared the 2015 assessment findings

by Abby Tesfamarian on Vicki Johnson with Myriah Hibbard". Page 107, line 16 - 20.

29. On January 5<sup>th</sup>, 2016, Miryah Hibbard and Kathy Hare planned to discuss

Brzycki's job role.

30. <u>February-March 2016</u>: Myriah Hibbard along with the stroke clinic managers

Crystal Kelly, Aaron Guzik, and Cydney Barnes assigned the 5 stroke clinic RNs to help the two

stroke center resource nurses (Tammie English and Ryan Huffman) with the "Epic In-baskets",

and nursing triages.

31. May 17, 2016, and in July 2016: Ms. Brzycki asked the directors of the stroke

center (Drs. Tirshwell and Becker) and the program manager Myriah Hibbard, for role

clarification. Brzycki's email was well received and professional discussions showed that

Brzycki was able to explain challenges and understood post-stroke patient's needs but wanted to

know if the directors and program manager approved of her practice, since she did not have a job

description or performance review as of yet. (Exhibit 110, UWMB 000707, UWMB 000708,

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UWMB 00709. Exhibit 118).

August 12, 2016: Brzycki again sent Kathy hare an email, because she wanted a 32.

performance review. The email had duties that Brzycki wrote and was currently performing,

some of which were stroke resource nurse duties. Brzycki asked for a performance review, and a

job description to help her clarify her role and duties before a new manager arrives. Attached to

those e-mails were detailed written workflow.

On May 19, 2016 at 11:33 am: In response to Miryah Hibbard's email stating that 33

"she was, along with Dr Tirshwell and Dr. Becker were starting to work on a job description";

Brzycki wrote back to Myriah Hibbard and Drs Tirschwell and Becker the same day at 1:59pm.

In that email, Brzycki described in detail, all the types of education she was providing, and those

she was performing that was usually assigned to the 2 stroke resource nurses and the unit nurses.

34 Myriah Hibbard "started taking significant chunks of leave time" (Balch

testimony page 48, line 6-12.

35. Late May 2016: Myriah Hibbard separated from Harborview. Miryah was taken

her last day of work, from the stroke center office in a wheelchair to the Emergency Department,

after Tammie English and Brzycki contacted Kathy Hare regarding Hibbard's behavior in the

office "being incoherent, spacing out, mumbling, and stumbling around" during a meeting with

staff members. Hibbard never returned to the stroke center.

36. After Myriah Hibbard separated from Harborview, Kathy Hare supervised Stroke

Center employees for a several months.

37 Ms. Brzycki assumed as many duties as possible due to the short-staffing issues,

including those of the Stroke Resource Nurse.

Brzycki was working nights and weekends at home, unpaid – totaling hundreds of 38.

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hours due to short-staffing in the stroke center, covering for neurologist on vacation, performing

follow ups, and helping the 5-6 neurologist in the stroke center with their patients after hospital

discharge before or after their stroke clinic visits.

39. From May 2016 to Nov 30 2016: Brzycki attended stroke conferences on Fridays

and presented several patients, for questions, review of diagnostics, medication regimen, and

follow up needs. Dates of Brzycki's discussion on patients with emails sent to 'stroke

conference' email (Emails with the following date: 5/27/2016 questions on diagnostics needed,

6/3/2016 - questions regarding concerns in MRI/CT scan, and what type of anticoagulation

should be chosen, 7/8/2016, 6/17/16 – question regarding the best anticoagulation after the

patient's diagnostic results, 9/11 – questions regarding MRI and new microbleeds, 9/16/2016,

9/23/2016, Brzycki discussed 2 of Dr. Tirschwell's complex patients she saw in clinic during

stroke conference in October and November 2016, 11/4/2016, and on 4/21/20 (when Brzycki

returned from medical leave), she also presented patients to the conference (See (Exhibit 125),

and one example in UWMB 004209.

40. Between March and May 2016 Tricia Roland and her husband, were in contact

via mail and cell with Marthilde Brzycki; This is about 6 months before Ms. Roland started her

job at Harborview stroke center. (Roland deposition page 186-188.)

41. June 2016: Brzycki was working in clinic Tuesdays, Thursdays, and Fridays. That

pattern continued until Friday December 1, 2016. Kathy Hare and Nola Balch were aware. See

UWMB 003071.

On August 12, 2016: Exhibit 1, MB-000829, MB-000830, MB -000831. Brzycki 42

sent Kathy Hare an email, including the duties that Brzycki wrote. The second email sent with

attachment included a detailed print out of a "workflow" demonstrating how Brzycki was

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spending her hours for Kathy to review due to short-staffing issues. Brzycki wanted a

performance review.

43. In <u>August 2016</u>, Harborview hired Tricia Roland (now O'Donohue) as Stroke

Program Manager. Ms. Roland began her employment at Harborview on August 23, 2016.

44. Kathy Hare Stated that she shared the 2015 assessment findings by Abby

Tesfamarian on Vicki Johnson with Tricia Roland. (Hare Testimony Page 107, line 14-15).

45. In <u>September 2016</u>: Tricia Roland attended a party with Marthilde Brzycki's

Haitian friends and family. Roland inquired about but was not invited to the large Haitian

gathering that was discussed during the party she attended. The party was planned for the end of

the month in September 2016. (deposition line 4 on page 190 – 194, exhibit 102).

46. Mid-September 2016: Tricia Roland started investigating Ms. Brzycki time, work

performance. (See Roland testimony on page 58, line 5-20).

47. In <u>September 2016</u>: Alexis Drum, the stroke center program coordinator,

contacted and met with Kathy Hare to discuss issues in the stroke center office. Kathy Hare, in

her testimony stated that "she could not confirm or deny whether Alexis Drum raised concerns

regarding how Tricia Roland was treating Marthilde Brzycki. (Kathy Hare testimony page 91,

line 22-25. Page 92, line 1-25).

48. Alexis Drum's employment was terminated. Kathy Hare stated that she was part

in the decision to terminate Drum's employment. (Page 93, line 4-12). Nola Balch also

participated.

49

October 2016, Brzycki emailed the directors of the center regarding scheduling to

see patients on Thursday for overbook - after Veterans day, to prevent scheduling the patients too

far out. Dr. Tirschwell thought "it was a great idea", and Roland was made aware.

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October 2016: Brzycki did not have a job description to clarify her role and to set

expectations. She did not have any performance review. According to Nola Balch's testimony on

page 47, Tricia Roland "looked for and did not find any Job description for Brzycki". See also

Nola Balch testimony page 48, line 13 - 15.

51. On November 3, 2016: Dr. Brzycki wrote to Kathy Hare to ask for guidance, help

with her Job role, and to clarify her duties as a healthcare Specialist to avoid confusion. She

asked that Kathy Hare set up a meeting between the three of them to help clarify her role and

duties. Ms. Hare never help set up a meeting nor help to provide a job description. Exhibit 11,

and Exhibit 14, MB 000898.

50.

52. <u>November 3, 2016</u>: Kathy Hare and Tricia Roland were aware of an impending

investigation. Kathy Hare sent a copy of Brzycki's email from 11/3/16 to Tricia Roland

(O'Donohue), Kelly Paananen, and Nola Balch. See Exhibit 61. (See also testimonies of Roland

page 97-98, and testimonies from Paananen, Balch, and Hare).

53. November 10, 2016: defendant's exhibit 15, Brzycki email chain (11/10 to

11/16/2016) with Tricia Roland, Drs Tirshwell and Becker, and Kathy Hare – This email

discussed Brzycki's concerns about patient safety being ignored, lack of support for her role, and

the need to clarify mandatory meetings that were scheduled during Brzycki's clinic days for

seeing patients. (See also M. Brzycki testimony page 269 line 1-20). Brzycki was in clinic

Tuesdays, Thursdays, Fridays. All the individuals in that email were aware of Tricia Roland's

plan for an investigation. Brzycki was not offered a job description for guidance or a

performance review; She was not provided with support for her role, or clear clarification on

whether meetings were priority over patient clinic visits. (See Exhibit 15).

54. On November 14, 2016, Ms. Brzycki contacted Kelly Paananen for help and

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guidance to help reduce confusion and work-related stress. Brzycki asked Paananen to clarify

roles, duties, and voiced that "she being forced to punch out and work off the clock while in her

office, forbidden to accrue overtime like other ARNP/HCS at Harborview, and Brzycki

complained of unpaid overtime hours". See Exhibit 121, 89; Paananen deposition pages 58-69.

Paananen previously told Ms. Brzycki not to "perform stroke resource RN or clerical duties"

(See Exhibit 116 and UWMB 002950, 2951).

55 November 14, 2016: Kelly Paananen at the time was aware of a planned

investigation. Paananen did not respond to Ms. Brzycki's email or request, instead she contacted

and forwarded Brzycki's email to Nola Balch, Tricia Roland (O'Donohue), and Kathy Hare. The

three of them in the administration team continued to discuss Brzycki's email and complaints,

without Ms. Brzycki's knowledge of their interactions. See Exhibit 121, 89; Paananen deposition

pages 58-69).

56. November 14, 2016: The above individuals (Roland, Balch, Hare, and Paananen)

had two attachments with the email sent which included the duties Brzycki was performing, the

email included a "workflow document" describing how Brzycki spent her hours, and "an

Outlook time stamped calendar and Brzycki schedule". (See Exhibit E with outlook schedule

attached - provided a detailed account of Brzycki's work schedule and how she spends her

hours). See also Exhibit C, Exhibit D, Exhibit E, and (See <u>UWMB 007873, UWMB 007874 –</u>

with email date removed by plaintiff).

57. On November 14, 2016: Brzycki's email to Kelly Paananen also described that

she was 'not allowed overtime', and she was forced to clock out, and remained in her office to

finish her work 'off the clock' (Exhibit 121). Paananen acknowledged that she forwarded the

email to Kathy Hare, Nola Balch, and Tricia Roland; and did not address the problems Brzycki

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mentioned about being forced to punch out and work off the clock. Hare, Balch, Roland, were

aware that Brzycki was in contact with Jhovielyn Musacchio (fiscal analyst) to make sure she

followed administration request for no overtime pay (See 11/12/2019 Paananen deposition on pg.

66, line 16-25).

58 November 14, 2016: The HCS director, Paananen, further admitted that on

11/14/2016's email to her from Brzycki, Paananen did not provide guidance to Brzycki.

Paananen did not tell Brzycki anything. Paananen admitted that Brzycki being forced to "punch

out and working off the clock in her office was contrary to UWMC policy". Paananen admitted

that HCS are allowed overtime and was aware that Brzycki was "not" allowed overtime. Brzycki

continued to stay in contact with Jhovielyn Musacchio (Fiscal specialist), to make sure she

followed administration request for no overtime pay. (See Paananen Deposition 11/12/2019,

including page 67 line 1-9).

59. On November 14, 2016: The Stroke center meeting had their meeting that day.

The recording of this meeting available to the court, demonstrated that Brzycki voiced her

concerns to all in that meeting in a professional manner, contrary to what Ms. Tricia Roland and

Nola Balch stated during their investigatory meetings starting on 12/5/20 and extended until

February 2017. Ms. Roland discussed the center meeting with HR's Nola Balch, and stated that

"Brzycki was unprofessional". (See 11/14/20 stroke center recording and Balch testimony page

133 - 134).

60. On November 16, 2016: Ms. Brzycki took 'her first sick leave day' since started

her employment at UWMC stroke center at Harborview Medical Center in November 2014.

61. In November 17, 2016, two and one half months after being hired, Tricia Roland,

working with Nola Balch and Kathy Hare, planned an investigation of Brzycki's time,

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attendance, and work performance. Roland gave Brzycki the letter informing her that an

investigation had been scheduled for 12/5/16 Ms. Brzycki was never provided a job description,

or a performance review up to that time.

62 At the time, all the individuals involved (Ms. Roland, Kathy Hare, Kelly

Paananen and Nola Balch had Brzycki's emails with the attachments of the duties Brzycki wrote,

her schedule, her detailed times spent on clinic, care coordination, diagnostic follow ups, patient

FMLA and follow up needs. See MB 000376, MB000377, Exhibit C, Exhibit D, and Exhibit E

(second page of this exhibit is a time stamped copy of Brzycki's Microsoft outlook detailed

monthly schedule). The monthly Outlook schedule was set up in 2015, and was available to

Roland, David Tirshwell, and Kyra Becker, before the November 17th investigation was

launched.

63 On that day, November 17, 2016: Brzycki emailed her husband a couple hours

later, from her UWMC email, stating that Roland 'did this because she was upset for not being

invited to more Haitian gatherings and at her house". Brzycki was planning to get

"proof/documents of what Tricia Roland was doing in order to defend herself." See UWMC

email from Brzycki to her husband on 11/17/16.

On November 18, 2016: Brzycki emailed UCIRO to complain that Roland had 64.

been subjecting her to "bullying, harassment, retaliation, and discrimination."

65. On November 18, 2016: Brzycki submitted a written complaint regarding

"Prejudice, harassment, bullying, and threats", to the administrator and Roland's boss's Kathy

Hare, and to the director of Health Care Specialists Kelly Paananen. Included in the email was a

list of duties and a workflow of how Brzycki spent her time/hours for the stroke center and the

stroke clinic (these documents were writing by Ms. Brzycki months before). The document was

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forwarded to Nola Balch by Kathy Hare.

66. Interim Human Resources consultant Kim Francis was tasked with investigating

the complaint.

67. On November 21, 2016, Brzycki met with the University Complaint Investigation

and Resolution Office (UCIRO), investigator Beth Louie about Brzycki's UCIRO complaint

against Ms. Roland. Louie closed Brzycki's complaint as outside UCIRO's purview. In her

deposition, Beth Louie admitted that she did not engage any questions to elicit more details

regarding Ms. Brzycki's claims of discrimination and harassment.

68. On November 21<sup>st</sup> 2016, Brzycki also consulted University of Washington UW

CareLink regarding emotional distress she mentioned to HR on 11/18/16, and her needing to see

a therapist or psychologist to help her cope with her work situation.

69. On <u>Thanksgiving Day November 27, 2016</u>: Tricia Roland (O'Donohue) spent

Thanksgiving dinner with Brzycki's Haitian friends (Lilia Merveus family and friends). Roland

deposition page 196, line 2 to 25 and page on page 197 number 1-9). Tricia Roland also attended

a party in September 2016 w with Brzycki's Haitian friends. (Tricia's Deposition page 116 line

1-14. Page 196, line 2-25, page 197 line 1-9).

70. On November 29th, 2016, Brzycki started seeing UW Care link's referred

counselor M. Reid Stell. Brzycki was diagnosed with "severe anxiety, panic disorder, and PTSD

related to work environment".

71. On November 29th 2016, On November 29, 2016, Kim Francis interviewed

Brzycki about her complaint to Hare and Paananen regarding Roland. Brzycki's Union

representative Sabrina Snow was present for the interview.

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On November 29th, 2016: Kim Francis's notes during her interview with Brzycki

did not mention that Tricia Roland spent Thanksgiving dinner, 2 days before, with Brzycki's

Haitian friends. Francis's note did state that Brzycki discussed her concerns that Tricia was

treating her differently because 'Brzycki was from Haiti', Tricia's husband being Haitian, Tricia

knew Mattie Brzycki before starting her job in the stroke center after Ken introduced them, and

Mattie had to or was introducing Tricia to Haitian people". (UWMB 002933).

73. Kim Francis interviewed Tricia Roland on <u>December 13, 2016</u>: Roland and her

husband knew Ms. Brzycki prior to Roland working at Harborview, attended a party in

September 2016 with Brzycki's family and Haitian friends. Roland and her husband attended

"Thanksgiving dinner at Mattie Brzycki's Haitian friend's house" 3 weeks prior to the interview

with Kim Francis. (Roland deposition page 196, line 2 to 25 and page on page 197 line 1-9.

Tricia's Deposition page 116-line 1-14). These facts were never followed up by HR's Nola

Balch.

74. Francis interviewed Kathy Hare.

75. On <u>December 5, 2016</u>: Brzycki's full privileges were renewed by UWMC/

Harborview with the six (6) professional references Brzycki provided: all references were

neurologist and included, Dr. Tirshwell, Dr. Kyra Becker, Dr. Jonathan Weinstein, and others.

Based on court testimony by Nola Balch: Balch and Dr. Tirschwell discussed

Brzycki asking Dr. Tirschwell to be a reference. Nola Balch and Dr. David Tirschwell discuss

ways to address the reference (See Balch and Tirschwell testimony page 157, line 10-25). See

also Exhibit 80.

On December 5, 2016, the first of three investigatory interviews into Brzycki's

work, hours, and performance proceeded.

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78. On December 5, 2016: UWMC department of compliance audit results

demonstrated that Ms. Brzycki had "100% compliance" with the University of Washington's

requirement for documentation and billing. See Exhibit K, and 112.

79. Brzycki then forwarded that email to Dr. Tirschwell, Kelly Paananen, Kathy

Hare, Tricia Roland, Dr. Becker, and Nola Balch to inform them of UW audit finding Brzycki

"100% compliant with documentation". The email had positive response from Dr. Tirschwell.

There were no replies from Tricia Roland, Kathy Hare, Nola Balch, or Kelly Paananen. The

investigation continued with allegations against Brzycki regarding notes and documentation

proving to be false (See Exhibit 112).

80. On December 7, 2016: Ms. Brzycki was diagnosed for the first time by primary

care provider Elizabeth Schuringa with "increased anxiety affecting her health". Ms. Brzycki's

prior visits to her providers had normal blood pressures, no anxiety, and no sleep disorders. She

was diagnosed for the first time with "insomnia and high blood pressure related work" as well.

(See Exhibit 5, Exhibit 28). Deposition E.S. page 28, line 10-11, and page 32 line 1-13).

81. On December 8, 2016: Brzycki's health care provider, Elizabeth Schuringa

ARNP, requested Brzycki be placed on medical leave for four weeks due to "increased anxiety

with panic type disorder." Harborview approved this request. Schuringa later requested to

extend Brzycki's leave until February 2017. Harborview approved this request.

82. On January 6, 2017, Brzycki sent an e-mail to Dr. David Tirshwell to inform him

of the harassment and retaliation she suffered from the stroke program manager. Brzycki

"mentioned issues with no lunch during clinic hours, unpaid overtime, and working off the clock

unpaid". Contrary to Nola Balch testimony, Tirshwell forwarded the email to Nola Balch and

Kathy Hare that same day and they were aware of these concerns on November 3, November 14,

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2016 and November 18, 2016. Tricia Roland (O'Donohue) was also provided with the email.

See Exhibit 67. Also see (MB -000512, MB- 000511, MB 000 510).

83. January 11, 2017, Francis sent Brzycki a letter advising that she did not

substantiate Brzycki's allegation that Roland had harassed her.

84. On February 2, 2017: Brzycki returned to work. That same day, Tricia Roland and

Kelly Paananen had a meeting scheduled with Brzycki. Tricia Roland and Kelly Paananen were

both aware that Ms. Brzycki had increased anxiety and high blood pressure related to work

environment and her medical provider's request for her to avoid anxiety. They place new

mandates for Brzycki that day regarding finishing her notes by end of clinic day, contrary to

UWMC policies, and more (Deposition Tricia Roland page 119, line 14. Exhibit 92, and Exhibit

93).

85. On February 13, 2017: The second of the three investigation interviews of

Brzycki regarding Roland's allegations against Brzycki took place.

86. On February 14, 2017: MB 000378. Ms. Brzycki sent an email to Kathy Hare

titled 'hours verified', discussing lies that she perceived were told by Ms. Roland/Donohue. She

provided dates, where to verify information, and explanation of her time in clinic one of which

included a Thursday clinic day (a day in place for overbooking patients, 2 patients were seen).

Ms. Brzycki voiced feeling discriminated against. Brzycki discussed the need for a job

description, the need for meetings to include her. Brzycki complained about her feelings of being

in distress after being called a thief (knowing Tricia and her team were aware of hundreds of

hours of working off the clock were unpaid). The email included Roland, Kathy Hare, Nola

Balch, Kelly Paananen, Stroke clinic manager Aaron Guzik, Dr. Claire Creutzfeldt, the union

representative Sabrina Snow, and Dr. Kyra Becker. Brzycki did not have a job description at the

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time, nor did she ever receive a performance review. (See MB000378).

On February, 14, 2017: After receiving Brzycki's email (voicing her feelings of 87.

being in distress after being called a thief when hundreds of hours of working off the clock were

unpaid, documents misrepresented, and felt discriminated against), Kathy Hare and Harborview

administration team placed Brzycki on paid administrative leave.

88 On February 16, 2017: The third of the three investigation interviews of Brzycki

regarding Roland's allegations against Brzycki continued.

89 February 17, 2017: Roland's administration team were aware of Brzycki's

UCIRO complaint she made in November 2016, during that day's third of the three investigation

meetings. Brzycki aside from telling the team during the 3<sup>rd</sup> of the three investigation meetings

about the November UCIRO complaint, also told Roland's team that she continue to fight the

allegations "all the up the chain, if she has to". Brzycki again sent Kathy Hare, Nola Balch, and

Kelly Paananen Exhibit K. Brzycki remained on leave.

Two months later while on leave: On April 7, 2017, Harborview sent, and Brzycki 90

received, a Final Counseling letter, an Action Plan, a job description, and copies of various

University policies via email.

91 First week of April, 2017: Brzycki contacted and spoke to Jennifer Petritz, and

provided updates on her situation. Petritz suggest Brzycki contact UCIRO again.

92 April 2017: Brzycki contacted Dr. Will Longstreth in charge of the neurology and

stroke center - regarding her concerns of "harassment, discrimination, and retaliation" in the

stroke center.

93 On April 12, 2017, Brzycki filed EEOC Charge No. 551-2017-01080 alleging

race and national origin discrimination and retaliation. She also Contacted Jenifer Petritz to enlist

Dr. Brzycki, Marthilde Seattle, WA 98178

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help.

94 April 13, 2017: Brzycki filed unpaid wage claims with the Department of Labor

and Industries for the hours she was forced to work off the clock, without lunch on clinic days,

and off the clock when the center was short staffed. (L&I complaint No. 116123.)

95 April 18, 2017: Brzycki returned to work from administrative leave. On that

date, Balch, Roland, and Paananen met with Brzycki and her union representatives to review the

Final Counseling letter and Action Plan.

96 April 2017: Ms. Brzycki found out she could not transfer to another

UWMC/HMC department or position because of the Step C corrective action in her file. This

fact was confirmed by Kelly Paananen deposition 11/12/2019 - page 120, line 5 to 22. Kathy

Hare page 117 line 15-25. Nola Balch: page160 line 21-25; page 161 line 21-24, and page 162

line 3-25.

97 April 21, 2017 (Friday), three days after her return from medical leave: Ms.

Brzycki was in clinic for 6 hours starting at 0800. She felt she was being retaliated against. She

was feeling overwhelmed after all her patients showed up except for 1. Brzycki was reminded

that all her documentations and notes were to be done at the end of clinic day including that

Friday clinic day 4/21/20. University of Washington policy for completing documentation is

48-72 workday hours. See UWMC policy for outpatient clinic documentations (UWMB003090).

98 On that day April 21, 2017: Brzycki sent an email to Dr. Tirshwell, Kelly

Paananen, Kathy Hare, Balch, and Tricia Roland while in clinic with her concerns. Brzycki was

mandated to attend didactics (45 minutes). Brzycki attended stroke conference where she

presented some of her complex patients to the team (conference is 1.5 hours long, ending at

4:30), that same day. She was mandated to finish all her notes by 430pm that Friday as well. No

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lunch time was allotted/provided to Brzycki that day. (Exhibit 125).

99 On April 26, 2017, Brzycki's health care provider Rachel Sternoff, requested that

Brzycki be placed back on medical leave for eight weeks beginning April 26, due to "increased

anxiety with panic attacks and elevated blood pressure associated with work." (see also email to

Roland (MB00523).

100 April 25, 2017: Brzycki Contacted UCIRO again, but was on medical leave when

UCIRO responded via email.

101 April 27, 2017 Tricia Roland, Kathy Hare, and Nola Balch received notice of

Brzycki's EEOC charge. Brzycki remained on medical leave.

<u>102</u> June 26, 2017: Brzycki's medical provider, Rachel Sternoff, issued a family

medical leave form indicating Brzycki could return to work on July 1, 2017, with a part-time

schedule of 20 hours per week for two months. On the medical leave request form, Sternoff

wrote that Brzycki was "having anxiety with panic attacks and elevated blood pressure

associated with work stress."

103 On June 27, 2017: Kim Francis, now working as a Leave Specialist, received

Rachel Sternoff's medical leave request form. Francis emailed Roland to ask if Roland's

department could accommodate Brzycki's request for a temporary 20 hour per week schedule.

Roland investigated whether the department could accommodate the request. Roland then

drafted a part-time, 20-hour work schedule. Before sending the schedule to Ms. Brzycki, Roland

sent the draft schedule to Kim Francis and the others.

104 On June 30, 2017, Roland emailed a 20 hour per week schedule to Brzycki,

copying Kim Francis, Nola Balch, Kathy Hare, Kelly Paananen, and Stroke Center Director Dr.

David Tirschwell.

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105 Roland's schedule provided that Brzycki would be expected to work five hours

per day, four days per week, with Thursdays off. The Tuesday schedule provided for 6 patients

to be scheduled in the Stroke Clinic. On a full-time 8-hour schedule, Brzycki would normally see

4 to 5 patients.

106 Brzycki responded to Roland, copying the whole group from the email chain

(Francis, Balch, Hare, Paananen, and Tirschwell). Brzycki stated that she could not handle seeing

six patients on a part-time clinic day. She also requested "advance warning" prior to any meeting

with Roland and Paananen.

107 Tricia Roland, the stroke program manager removed the UWMC/HMC disability

leave specialist Kim Francis (responsible for facilitating accommodations), from the email chain

response to Brzycki. Roland instead copied her team and HR representative, Nola Balch in

Brzycki's email. Balch drafted a response for Roland, which Roland then sent to Brzycki without

copying the disability specialist, Kim Francis. The response provided, in part, that: "The

schedule/workflow is not up for negotiation, though, as ever, if you run into challenges in

meeting the work expectations you should come to me right away so that we can engage in a

problem solving discussion to review workflow, priorities and strategies".

108 <u>July 5<sup>th</sup></u>, 2017: Brzycki returned to work with concerns remaining that the

"schedule was unfair on a part-time schedule due with her medical issues", and was retaliatory.

109 On July 5, 2017, Brzycki contacted Francis. She requested a private, quiet area to

work, advance notice of meeting agendas, and uninterrupted work time. Ms. Francis was not

aware of Tricia Roland's statement regarding Brzycki's schedule 'not being up for negotiation.".

110 Per Kim Francis deposition and UWMC policy, a reduced schedule can be an

accommodation (page 62, line 3-10). But the UWMC policy does not states that "schedules are

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not up for negotiation". In fact, Francis did not agree with the decision that Tricia Roland made

regarding "this schedule is not up for negotiation" (page 62, line 11-18). Ms. Francis states in her

deposition that statement was out of place "because at any point in time, the policy states that the

department or the employee could "re-engage the accommodation/disability process". (page 62,

line 16-25). The UWMC disability and leave specialist were responsible for whether something

"is up for negotiation or not", not Ms. Roland. (Exhibit 27 UWMC disability/accommodation

policy.

111 Per Kim Francis, the response statement from Brzycki's email regarding "not

being able to handle more patients on a part-time schedule", would warrant an investigation.

Francis further states that "If she had that information she would've re-engage the process, to

see if there were other modification that could be made that would work for both the employee

and /or the department" (page 62 line 19 – 25, and page 63, line 1-5). Further discussion between

the UWMC Disability Accommodation Review team (DART), was needed when Brzycki stated

she could not handle 6 patients on part-time when only 4 patients were usually schedule on a

full-time schedule". (Exhibit 27 UWMC disability and accommodation policy).

112 Tricia Roland removed the HMC leave specialist Kim Francis from the email

chain, therefore further accommodation for Ms. Brzycki were not discussed in advance to ensure

her success in the stroke center while on part-time schedule due to her medical issues. Brzycki

felt that the schedule was instead in place as a form of retaliation and to set her up for failure.

113 Brzycki was not provided an opportunity to "re-engage the accommodation

process", per UWMC disability policy, when Roland decided to make the final decision herself.

114 <u>July 11, 2017</u> in the morning: "Four" workdays after Brzycki returned back from

> Dr. Brzycki, Marthilde Seattle, WA 98178

> > 206.457.9669

medical leave, Roland informed Brzycki that she wanted to meet with her and Paananen the next

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day on July 12, 2016, "to go over plans to launch a new investigation", to review the action plan

where she felt Brzycki was not meeting expectations, and the part-time work schedule". Roland

invited staff from labor relations, "which would not have been required" if that meeting was

regarding schedules, follow ups, and updates in the stroke center. (See Exhibit 16, Balch

testimony page 152, line 13-25, 153 pages 1-25, 157 page 1-9). See also Exhibit 79 (email

between Nola and Tricia Roland discussing a new investigation).

115 On July 11, 2017, all six of the patients scheduled for Brzycki's Tuesday clinic

appeared for their appointments. Brzycki worked seven hours in order to see all of her patients,

two hours longer than the five hours provided on Roland's schedule. Brzycki went home at

7:30pm

116 Brzycki was scheduled to see more patients on her part-time schedule than she

had seen on a regular 8-hour full time schedule. Ms. Brzycki was also mandated to finish all her

notes that day or night, which she was unable to do. This mandate and practice imposed on

Brzycki was contrary to University of Washington policy.

117 The next day, in the morning of July 12, 2017, Roland again advised Brzycki that

she needed to attend the meeting that day with her, Balch, and Paananen. Brzycki, however, had

a pre-scheduled appointment with her counselor, Reid Stell, and was unable to attend the

meeting.

Later that day, July 12, 2017: Brzycki returned to work with a statement from 118

Reid Stell, which requested that Brzycki be placed on indefinite medical leave. Harborview

granted Brzycki's request and she went on medical leave after completing her shift on July 14,

2017.

119 On July 12, 2017, Brzycki e-mailed Director of Medical Centers Employee

> Dr. Brzycki, Marthilde Seattle, WA 98178

> > 206.457.9669

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Relations Jennifer Petritz to complain about Roland's part-time schedule. Ms. Brzycki felt her

schedule did not accommodate her, and she felt the schedule was written as a form of retaliation

and punishment – setting her up for failure and to force her to quit her job in the stroke center at

Harborview.

120 Petritz solicited additional information from Brzycki and Roland about the issue

and responded to Brzycki's complaint via email on July 18, 2017.

121 On July 17, 2017, Brzycki contacted UCIRO again.

122 On July 19, 2017, Brzycki completed an intake interview with UCIRO

investigator Alina McLauchlan regarding her complaints of discrimination and retaliation.

123 On August 12, 2017, Brzycki filed EEOC Charge No. 551-2017-01858, in which

she alleged failure to accommodate, discrimination on the basis of disability, and retaliation for

her UCIRO complaints and for filing the April 2017 EEOC charge.

124 August 12, 2017: Tricia Roland's testimony (10/31/19) confirmed that Roland

knew about this second EEOC charge filed by Brzycki in August 12, 2016. (See Roland's

testimony on pages 176 line 4-6.

125 In August 21, 2017 to November 2017, when the Step C was already in place,

Tricia Roland (now O'Donohue) continued to retaliate against Ms. Brzycki. Roland continued to

try to 'find things' on Ms. Brzycki and continue to investigate Ms. Brzycki, 4 months later. She

continued to plan for another investigation, while the current corrective action in place with

adjustments to UWMC policies. Roland wrote to Nola Balch, HR specialist, to describe her

continued investigation (UWMB -008214, UWMB 008215, UWMB 008216, UWMB 008217).

See Roland testimony page 176 line 9-25. See also Exhibit 100.

126 On August 21, 2017: While Brzycki was on medical leave, Roland emailed HR's

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Nola Balch stating "here are my investigatory interview questions should we ever need them".

Ms. Roland boasted about 'how impressed she was with herself' in that email to HR, 4-5 months

after the Step C final action plan was given to Ms. Brzycki. During that time Dr. Brzycki was on

medical leave due to high blood pressure and anxiety related to work stress, and hadn't worked

in the stroke center for more than a month (UWMB -008214, UWMB 008215, UWMB 008216,

UWMB 008217); Balch testimony page 155 line 1-21.

In November 2017: Marthilde Brzycki was finally provided with an 127

accommodation meeting to discuss her provider's request from <u>December 2016 to August 2017.</u>

Brzycki and returned to work in the center. The stroke program manager, Tricia Roland

continued her prior practice towards Dr. Brzycki (this, she was openly supported by Tirschwell).

Brzycki worked a few days in the stroke center that first week in November 2017, trying to abide

by all the University's and Harborview policies changed just for her, and Roland's mandates.

Brzycki felt overwhelmed, anxious, panicky, humiliated, harassed, and felt her position was

demeaned in the center as further retaliation by Tricia Roland. Now supported by the stroke

center director, Dr. Tirschwell as well. <u>Brzycki was placed back on medical leave</u>. Aside from

that brief few days in November 2017, Brzycki never returned again to full time employment at

Harborview Medical Center.

128 It is noted that Dr. David Tirshwell, Kelly Paananen, and Kathy Hare admitted

that one of their complaints or concern was Brzycki's notes/documentation were too long and

took too much of her time.

129 May 17, 2016 email with Dr. Tirschwell and Dr. Becker demonstrated that at that

time, Brzycki asked the stroke center directors and stroke center manager for their input. Brzycki

also asked if they agreed with her current practice. The email was well received, and ideas

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provided by Dr. Kyra Becker asking Brzycki to consider "gray areas" of her work. Brzycki did

not have a job description. (Exhibit 110, UWMB 000707, UWMB 000708, UWMB 00709.

Exhibit 118).

130 Based on Vicki Johnson 11/2015 assessment (UWMB 003071 line 7,

UWMB003072 line 5), Johnson was the one who insisted that Brzycki's notes to be longer and

more detailed to properly bill for the clinic visits, per UWMC compliance policy.

Based on the December 5, 2016 University of Washington compliance audit, 131

Brzycki was found to be "100% compliant with her clinic notes and documentation needed for

proper billing", but the investigation continued with allegation proving false in Exhibit 112.

Ms. Brzycki received over 70 patient satisfaction "WOW" cards from patients,

their families, and caregivers. Dr. Brzycki received positive emails feedbacks and compliments

from stroke center neurologists, nursing and support staff. Nola Balch, Kathy Hare, Paananen,

and Tricia Roland were aware of the cards and positive feedbacks, but did not consider them in

their investigations.

133 The fact regarding Vicki Johnson requesting that Brzycki notes/documentation

needing to be more detailed for billing (UWMB 003071 line 7, UWMB003072 line 5) were

known by Kathy Hare, the stroke program directors, and the stroke program manager Tricia

Roland when Roland initiated her investigation and gave the notice to Brzycki on November 17,

2016 (See UWMB 003071 line 7, UWMB003072 line 5).

134 Harborview Medical Center HR/administration team, the stroke program manager

and stroke program Directors were all aware on November 17, 2016 when the investigation was

launched, that Ms. Brzycki was working in the stroke clinic on Tuesdays and Fridays (5 patients

were scheduled for Tuesdays and 5 for Fridays, with Thursday for overbook 2-3 patients). That

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team was aware that Brzycki prepared for all the patients scheduled to see her after their hospital

discharge (from UWMC, HMC, and other UWMC facilities). Patients were scheduled by the call

center and by the stroke clinic PCC, Tracy Ezell. Whether patients showed up or not (the stroke

clinic had a "some no shows"), preparation were necessary for each and every patient – to

ensure a safe health outcome and follow up needs. See midline section of UWMB 003013.

135 Brzycki was asked by Tricia Roland, the stroke program manager "to limit

preparation for the stroke patients" post-hospital discharge clinic visits. (See UWMB004459).

136 Documents: MB 000376, MB000377, Exhibit C, Exhibit D, and Exhibit E

(second page of this exhibit is a time stamped copy of Brzycki's November 2016 Microsoft

outlook detailed schedule, time stamped November 14, 2016 at 06:00 am with Brzycki's name

on the calendar), were at all times readily available to Ms. Roland, Kathy Hare, and Kelly

Paananen, David Tirshwell, and Kyra Becker before the November 17th investigation was

launched – These documents provided a detailed account of Brzycki's work schedule, when she

was able to round, document notes, perform follow ups, and other duties. These documents

provided how she spends her hours. No feedback was ever provided to Brzycki.

137 It is a fact that the stroke program manager, HR specialist Nola Balch, Kathy

Hare, and Director of Healthcare Specialist Kelly Paananen – All were aware on November 3,

and November 14, 2016, that Ms. Brzycki was "clocking out while in her office, and working off

the clock while sitting in her office" (Exhibit 121).

138 Ms. Brzycki worked sometimes 11.5 hours and only paid for 8 hours (UWMB

004459). This occurred because Ms. Roland stated that Brzycki was not allowed to have

overtime pay for her work. Roland's administration team were all aware of this fact when the

November 17, 2016 investigation was launched. Brzycki continues to contact the fiscal Analyst

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to make sure she was not paid overtime and upset Tricia Roland's administration team.

Kelly Paananen forwarded email 'exhibit 121' to the above individuals, the same

day she received that email on 11/14/2016. No guidance or help was provided to Ms. Brzycki.

No one in Harborview administration, or HR offered to address the situation to pay Ms. Brzycki.

It is a fact that no one in HR discussed any payment for those hours and times that Brzycki sat in

her office working "off the clock to get her job done". See Exhibit 121. See M. Brzycki

testimony page 215, line 5-14. Page 218. See UWMB 004459, (Also see Paananen Deposition

11/12/2019: Page 67 line 1-9).

140 <u>UWMB003090 document</u>: University of Washington policy is that outpatient

medical providers have 72 hours (3 workdays) to complete their notes and documentations.

Brzycki's notes were always submitted on time until December 2016 - February 2017 when she

was placed on medical leave. Administration mandating practice imposed on Brzycki to finish all

her notes by end of clinic day was contrary to University of Washington policy.

141 The UWMC/Harborview stroke program manager changed the UWMC policy

and mandated that Dr. Brzycki finish all her documentation/notes on HMC/UWMC post-stroke

patients at the end of each clinic day, even on days with conferences and meetings. Kathy Hare

who is Roland's boss, HR specialist Nola Balch, and the director of the HCS Kelly Paananen

were all aware that Ms. Roland did not provide overtime to Brzycki, per Union (SEIU1199)

collective bargaining agreement.

Brzycki was given these adjustments to UWMC policies made by Roland, after

the November 19, 2016 UCIRO complaint Brzycki told Roland that she made and the HR

complaint Ms. Brzycki made on 11/18/2016. This mandate was re-enforced in February 2017

and on April 21, 2017. The UWMC policies were not altered or adjusted for any other HCS/staff

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in the 2 stroke clinics or any UWMC/HMC specialty at Harborview. Dr. Will Longstreth

supervised all provider's notes in the neurology/stroke center. He never reported any complaints

regarding Brzycki's documentation notes.

143 Contrary to statements from Tricia Roland (O'Donohue), Nola Balch, Kelly

Paananen, and Kathy Hare – documented emails and their own testimonies have demonstrated

that these individuals knew prior to the November 17, 2016 investigation that Brzycki did not

have a job description, did not have a performance review, was "clocking out and working off

the clock while sitting in her office, documenting her notes working off the clock prior to

clocking in. They knew Brzycki was working off the clock and remotely nights and weekends

unpaid as well, covering for neurologist who were on vacation, when stroke center was

short-staff, and that she told them she had an encrypted USB drive to document her notes at

home at nights and weekends. The "off the clock hours totaled hundreds of hours". (See Hare,

Balch testimony, and Paananen testimony on 11/12/2019, including page 67 line 1-9).

144 University policy and expectation is that all employees will receive a job

description and a yearly performance review. Brzycki did not have a job description to help

clarify her role, duties, and what was expected from her until one was written in March 2017 and

given to her in April 2017 - Two and one half years after starting work in the stroke center.

According to available documents; and testimonies from Tricia Roland (O'Donohue), Kathleen

Hare, Kelly Paananen, and Nola Balch, Brzycki never received a performance review during her

time working in the Stroke Center to help her with expectations and to help her succeed in her

role as an HCS for the UWMC stroke center at Harborview. According to Nola Balch's

testimony starting on page 47, Tricia Roland looked for and did not find any Job description for

Brzycki in October 2016. See also Nola Balch testimony page 48, line 13 – 15. See Exhibit 55,

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and Roland page 50, page 51.

145 Three Neurology Health Care Specialists (Anna Krumpe, Mary Lou Willis, and

Lynne Smith) worked with stroke center patients in the hospital, and primarily inpatient and in

the Stroke Clinic; all three were White and of American national origin. Unlike Brzycki, all the 3

Health Care Specialist/ARNP had a job description. Unlike Brzycki, they received a yearly

performance reviews, and unlike Brzycki the HCS at Harborview stroke clinic/UWMC were

never mandated to 'finish all their notes at the end of every clinic day'. Unlike Brzycki, these

other HCS were allowed overtime and did not have to "punch out and work off the clock while

sitting in their office, in order to finish their work". Unlike Brzycki, these individuals all received

what they needed from UWMC and HMC, to be successful in their job role as a HealthCare

Specialist at Harborview Medical Center.

146 <u>UWMB004458</u>: This document showed that Brzycki clocked in at 06:04 am and

charting/documenting on many patients. Brzycki worked until 04:55 pm. She was paid for 8

hours. Brzycki was stressed about 'being fired and being set up for failure'. Brzycki felt

retaliated against and was overwhelmed when mandated to complete all her documentation at the

end of clinic day, the same day she returned from medical leave on February 3, 2017. (UWMB

004461)

Anna Krumpe (stroke clinic HCS) sent an email in February 20, 2017 to Tricia

Roland, Kathy hare, Kelly Paananen, Dr. Tirshwell and Creutzfeldt, Tracy Ezell, Crystal Kelly

and others. A response was sent from the stroke clinic lead Crystal Kelly. This document clearly

demonstrated that Brzycki was in fact "seeing 5 patients on Tuesdays and 5 patients on Fridays".

The document further detailed that Brzycki had to perform follow ups after each clinic day. Anna

Krumpe's question to the many recipients was "Who will be responsible for follow up phone

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calls, test results, forms to fill out for patients, and all the other after clinic stuff?". See UWMB

009631, and UWMB 009630.

148 <u>UWMB004459</u>: Document showed Brzycki was in fact reviewing and helping

with the "EPIC in-baskets that belonged to the neurologists in the stroke clinic and in the stroke

center". She was also asked to refill medications for the stroke neurologists and was filling out

forms for the neurologists in the center as well. See Exhibit C, UWMB 004458, and UWMB

004459.

149 Brzycki was asked by Tricia Roland, the stroke program manager, to limit

preparation for patient clinic visits. (See UWMB004459).

150 <u>UWMB009825</u> and <u>UWMB009826</u>: These documents from 12/6/2016

demonstrated a clear description of Brzycki's activities after each patient clinic visits. The

documents described patient diagnostic reviews needed after clinic, anticoagulation follow ups,

stroke education, and follow up calls to specialist (such as cardiology) after clinic visits,

regarding patients. This documents also demonstrated Brzycki was seeing patients outside of

HMC/UWMC per stroke neurologist's requests.

151 Tricia Roland (now O'Donohue), did not want Brzycki to access patient charts

with issues or questions brought up in the in-baskets by the resource RN, or the 5 stroke clinic

nurses who triaged patients calls from the EPIC in-baskets, for the stroke center". It is a fact that

during the follow up investigation (On day 2 of the investigation) The program manager, Tricia

Roland was preventing and mandating that Brzycki not access certain patient charts. Roland

brought up several charts (17 of them) to the investigation in February 2017. Her repeated

statements were "why were you in these charts?" You should never have accessed these charts.

See Roland testimony page 123, line 11-25.

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The fact is, during the investigation Roland was told that Brzycki had a right to be

in those charts in order to help the neurologist or staff with their issues inpatient or in the "EPIC

<u>In-Basket</u>". See also Roland's admission during her testimony of that fact (page 124, line 14 –

20. Also Kelly Paananen stated – Brzycki as the outpatient HCS for the stroke center, could

access these charts to help solve any issues or concerns for the patients and to help coordinate

follow up care. See Roland testimony page 123, line 11-25. See UWMB004458, UWMB004459.

Also see Exhibit 95.

In the Job description <u>written in March 2017</u> and given to Brzycki in April 2017,

Brzycki was asked to work as a "Back up nurse/RN" in addition to her job as a Healthcare

specialist. The stroke center previously had 1 stroke resource nurse often serving a "back up

nurse part-time or per diem". No other Healthcare Specialist were required to work as a "back

up RN" in their job description at UWMC/HMC.

154 Tricia Roland (O'Donohue), Kathy Hare, and Nola Balch from HR, were all

aware in November 2016 of Brzycki's complaints regarding "Prejudice, harassment, threats,

bullying, and work stress". Kim Francis interviewed Roland and Hare regarding "harassment and

mistreatment" which was also not an accurate description of Ms. Brzycki's complaint on

11/18/16.

155 Tricia Roland (O'Donohue), Nola Balch, Kathy Hare, Kelly Paananen, Darcy

Jaffe, and others were all aware of Brzycki's complaint of discrimination on February 14, 2017.

During the second part of the investigation, in February 2017, Brzycki was asked

about why she wrote that letter on February 14, 2017. Brzycki repeated what she stated in that

email where she described feeling distressed, her career threatened, and discriminated against.

Brzycki again discussed how things could have been solved differently, if a job description was

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provided for guidance, and meetings were set up to include her. (See Tricia Roland's typed

investigation notes).

Prior to launching the November 2016 investigation, Harborview HR Nola Balch 157

and Kathy Hare were aware that Stroke staff were working remotely. Dawn Drury was clocking

in and in fact working 'on the train 1-2 hours prior to coming in the office'. Vicki Johnson also

did the same and approved. (Abeba "Abby" Tesfamarian testimony page 52).

158 Prior to the November 2016 investigation, Kathy hare, Nola Balch, and Kelly

Paananen were aware that Kelly Paananen previously told Ms. Brzycki not to "perform stroke

resource nurse/RN duties, or clerical/secretary duties" (See Exhibit 116, UWMB 002950, 2951).

159 Prior to the investigations, Tricia Roland told Brzycki not to attend stroke

radiology rounds, lectures, and webinars. Tricia Roland stated in Nola Balch investigation notes

that she did not know I was going to these lectures and webinars.

160 Prior to launching the investigation, Tricia Roland, Kathy Hare and Nola Balch

was aware that the stroke resource nurse Tammie English thought that "Mattie Brzycki is an

excellent resource for staff when they had questions" (see document UWMB3752).

161 Prior to the 3 investigation interviews, Tricia Roland and her team in

administration were aware that the stroke clinic staff including the managers Crystal Kelly and

Aaron Guzik felt that Brzycki was good with patient care, and Brzycki's performance was

"unremarkable" which in medicine refers to "being normal, without any negative complaints"

(see document UWMB005370).

Prior to launching the investigation in November 2016, HR Nola Balch, Kathy 162

Hare, and Tricia Roland were aware of: Brzycki feeling discriminated against, she did not have

a job description, never received a performance review while in the stroke center, never had a

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prior corrective action plan against her, she received positive reviews in her previous position as

a PACU RN at HMC, positive feedback from patients, nursing staff and physicians, she worked

off the clock unpaid, was not allowed to accrue overtime but need to finish all her work, and

Brzycki contacting UCIRO in November 2017. Again, according to Nola Balch's testimony

starting on page 47, Tricia Roland looked for and did not find any Job description for Brzycki.

See also Nola Balch testimony page 48, line 13 - 15.

Prior to the investigation Brzycki did not have any corrective action since her

employment started at Harborview in October 2011. (Balch page 139, Line 22-25).

164 Prior to the investigation: Brzycki developed an algorithm with assist from

Alexis Drum, to help with the center and clinic working together. The workflow showed

solutions to issues the stroke center staff and the stroke clinic staff were having. This algorithm

also helped the "call center' at HMC and UWMC. It was still in use 2016 – 2018. (See document

<u>UWMB 003784</u>).

165 Prior to the investigation, Tricia Roland told Brzycki not do overtime (See

UWMB 003817). But Brzycki had to finish her work "off the clock", while sitting in her office.

Prior to the investigation, document UWMB 5372 (mid paragraph), demonstrated

that the program manager, Tricia Roland knew that Brzycki was scheduled by the hospital to see

12 - 14 patients per week in the stroke clinic.

167 <u>This document UWMB5372 (mid paragraph)</u>, contradicts what the administration

team (Roland, Hare, Balch, and Paananen) previously stated during the investigation regarding

Dr. Brzycki's schedule and the amount of patients scheduled with her in clinic. This document

discussed 12 – 14 patients scheduled with Brzycki per week. This also contradicts Dr. Tirschwell

recollection of the patients scheduled in clinic as well. (UWMB5372).

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All of the above facts were known by the administration team and the stroke

director when the Step C action plan (one step from termination), was to given to Brzycki.

Based on their testimony, Kathy Hare, Kelly Paananen, and Nola Balch were also

aware of all these facts from 2015 to 2017. Tricia Roland was aware after she started working in

the stroke center. Roland and Hare Testimony were that they "wanted Brzycki fired", instead of

providing the tools Brzycki needed, after all these years, to help her succeed in her role. (Hare

testimony page 75, line 6 – 25, page 76 line 4-19). Roland Testimony page 139, line 11-21. See

also Roland testimony regarding a lack of job description - page 50, page 51, and testimony on

page 53 line 1-25.

Ms. Tricia Roland, Nola Balch, Kathy Hare, testified that "there were concerns of

loss of funds" when the fact is Brzycki worked for hundreds of hours unpaid off the clock. Some

of these hours were spent when the center was short-staffed, when she was mandated to "punch

out while sitting in her office working", when she had to ensure all her work was completed for

the HMC patients, and she was "not allowed to work overtime" like her counterparts.

Brzycki made Roland aware that she was going to complain to the state back in

2016. Brzycki eventually filed unpaid wage claims in April 2017 with the Department of Labor

and Industries for the hours she was forced to work off the clock in her office, without lunch on

clinic days, and off the clock when the center was short staffed. (L&I complaint No. 116123.)

In September 2017, Brzycki had accepted a conditional offer of an ARNP

position with the Veterans Affairs Puget Sound Healthcare System in Seattle, Washington

("VA"). The offer was contingent on completing a federal background check and obtaining

privileges at the VA— a process that was expected to take several months. .

173 <u>September 2017</u>: The stroke center interviewed and hired Kelsey Hanson as their

new Healthcare Specialist. The plan was for Hanson to start between November and January

2018. Hanson started working in the center in November 2017. (See also Roland testimony page

181, line 16 – 25. See Exhibit 101).

Brzycki did not get an opportunity to have a grievance meeting with her union

representatives.

The grievance meeting: Kathy Hare would have been responsible to hear the 175

grievance, if Brzycki did get a grievance meeting (Kathy Hare testimony page 71, line 7-17).

Kathy Hare is Tricia Roland's supervisor.

Kathy Hare, also participated in the issuing of the step C to Ms. Brzycki and "was 176

recommending that Brzycki to be fired", even when Brzycki had no job description for 2.5 years,

no performance reviews, or prior corrective actions in her records at Harborview. (See Kathy

Hare testimony (page 75, line 6 – 25, page 76 line 4-19. Hare would have presided over

Brzycki's grievance with her union, and strongly believed Brzycki should be fired - page 75, line

12-18).

177 Tricia Roland, aware that Brzycki filled another EEOC charge in August 2017.

Roland testimony on October 31, 2019 was that she "recommended that Brzycki to be fired". So,

Roland continued to plan and searched for more reasons and information "in case we ever

needed them, to initiate more investigations", (See Roland page 177, line 4 -7 and EXHIBIT

100), instead of helping Brzycki to succeed in her role, when she came back from medical leave.

178 The plans for more investigations were made by Tricia Roland and Nola Balch

while Brzycki was on medical leave in August 2017 and continued until November 2017.

(UWMB008214, UWMB008215, UWMB 008216, UWMB 008217); Balch testimony regarding

more investigations on page 155 line 1-21. See also Roland testimony page 11-25, and page 178

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line 7-17.

179 Brzycki was placed on medical leave 4 times (December 2016, January 2017,

April 2017, and July 2017), due to "increase anxiety, panic disorder, and blood pressure issues

related to her work environment.

180 Brzycki never had any prior corrective action since her employment started at

Harborview in October 2011. (Balch page 139, Line 22-25). Brzycki did not have a job

description until April 18, 2017. Brzycki never received an employee review while employed in

the stroke center.

181 In October and November 2019 testimonies by Kathy Hare, Nola Balch, and

Kelly Paananen, a transfer could have been facilitated by Paananen, Hare, or Balch when

"Brzycki developed health issues related to work environment in 2016", prior to the corrective

action (Step C). Brzycki was then later unable to transfer to another department or any UWMC

facility due to the Step C in her file. \* See testimonies from: Kathy Hare page 117 line 15-25.

See Kelly Paananen deposition 11/12/2019 - page 120, line 5 to 22). Nola Balch: page160 line

21-25; page 161 line 21-24, and page 162 line 3-25. Brzycki was unable to transfer to another

position at UWMC/HMC

182 Dr. Brzycki could not work in the stroke center either, due to "increase anxiety

and high blood pressure issues affecting her health, caused by work environment" described by

her 3 medical providers. She accepts Kim's Francis suggested statement in their email

conversations that "she resigned her position at Harborview effective November 30, 2017".

Brzycki's health insurance was expired on that same day as well.

183 January 2018: After resigning from Harborview, Brzycki began working for the

Veterans Affairs (Puget Sound Healthcare System).

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- Brzycki's monthly salary at Harborview in 2017 was \$8,826.00.
- McLauchlan investigated Brzycki's EEOC and the second UCIRO complaint, interviewing nine witnesses and reviewing documents. She reported her findings to the EEOC and to UWMC management in December 2017.

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